Overview
As threat actors continually advance their attack techniques and organizations widen their attack surface by expanding operations, an effective security infrastructure can provide essential protection for your critical assets, intellectual property and overall business operations.

The Mandiant Threat and Vulnerability Management service helps organizations adopt highly effective vulnerability management practices that mitigate harmful cyber risks and reduce the impact of security incidents.

Our experts can help you build or improve your vulnerability management program and map it directly to your organization's strategic objectives. You can shift from a reactive posture to a proactive program that uses a risk-based approach to quickly identify vulnerabilities that pose the greatest risk to your specific organization and ensure a continuous, long-term operation.

Our approach
First, Mandiant experts use a combination of documentation review and deep-dive workshops to gain an in-depth understanding of your existing vulnerability management capabilities covering the following areas:

- **Governance.** Foundations for an effective vulnerability management program that support the overall mission of your organization.
- **Asset and Patch Management.** Configuration and tracking of your organization's critical assets from architectural review to process provisioning, change management, configuration management and patch management.
- **Vulnerability Management.** Vulnerability platform configuration, initial scanning and analysis, remediation planning, exception management, mitigation planning, metrics and reporting, and asset owner training.

Second, Mandiant experts help you develop a proactive vulnerability management program that includes best practice planning, processes, metrics and reporting. This includes the integration of vulnerability management with contextualization and data enrichment for your cyber defense team and cyber risk management processes through proper evaluation of threat intelligence and critical asset value alignment. Ultimately, you will be enabled to reduce the likelihood and impact of a harmful incident through attack surface management.
Mandiant can also provide a dedicated resource to help integrate newly developed vulnerability management processes into your environment until your security team can effectively manage the new or improved program on their own.

### TABLE 1. Phases of service engagement.

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<tr>
<th>Service Phases</th>
<th>Objectives</th>
<th>Outcomes</th>
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<tbody>
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<td>Assessment</td>
<td>Evaluate the effectiveness of your existing vulnerability management program and identify improvement opportunities</td>
<td>• Actionable and prioritized recommendations for improvement</td>
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| Build (organizations without an existing program) | Establish effective vulnerability management governance | • Create vulnerability management program definition documentation  
• Define your program lifecycle  
• Design performance metrics and reporting plan |
| Improve (organizations with an existing program) | Improve existing vulnerability management process, integration of process flow and use of data to enrich other security functions | • Integrate tools and processes  
• Provide data enrichment for cyber defense and risk management teams  
• Improve prioritization of vulnerability with threat intelligence  
• Automate remediation workflows |
| Operationalize                        | Fully integrate newly developed vulnerability management program            | • Provide operational staff support  
• Conduct training with staff and asset owners  
• Develop transition plans to the internal vulnerability management team |

### Deliverables

After the engagement, Mandiant experts provide your team with the following deliverables:

- **Executive stakeholder overview.** High-level summary of the engagement, current security weaknesses or roadblocks discovered, and the newly proposed approach for development of a vulnerability management program aligned to organizational leadership priorities.

- **Program definition documentation.** Critical documentation for the establishment, management, governance and ongoing operation of a threat and vulnerability management capability.

- **Program improvement roadmap and execution.** Strategic and operational actions to improve your vulnerability management program.

- **Vulnerability management integration plan.** Actionable guidance on how to integrate your vulnerability management program with the organization's risk management, cyber defense, cyber threat intelligence and other functions.

### WHY MANDIANT

Mandiant has been at the forefront of cyber security and cyber threat intelligence since 2004. Our incident responders are on the frontlines of the most complex breaches worldwide. We have a deep understanding of both existing and emerging threat actors, as well as their rapidly changing tactics, techniques and procedures.

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